

# EMERGENCY ACTION PLAN FORMS

OVERVIEW FORMS PACKET  
 (See PRC.1.7.0.1 in the OVERVIEW Manual)  
 Published as part of AXA XL Risk Consulting

## SUGGESTED ARCTIC FREEZE CHECKLIST WITH COLD WEATHER PRECAUTIONS

When preparing for an Arctic Freeze, a detailed checklist should be developed indicating the order in which processes are to be shut down and the facility secured. The length of time needed - expressed in hours or days - to accomplish these tasks should be determined in advance so that appropriate actions can be initiated at the proper time. Then, as each task is completed during either a winter watch or storm warning, check it off and move on to the next one.

ACTION	TIME NEEDED	DONE
1. Restore any cutback of heat to buildings or processes.	_____	<input type="checkbox"/>
2. Provide additional heat for normally cold areas.	_____	<input type="checkbox"/>
3. Make certain there is an adequate supply of fuel for the heating systems.	_____	<input type="checkbox"/>
4. Expedite the completion of any postponed repairs to the heating system.	_____	<input type="checkbox"/>
5. Forgo any planned heating plant or boiler inspections until the danger of the severe cold has passed.	_____	<input type="checkbox"/>
6. Keep someone on the premises who will continually monitor all areas of the premises for signs of impending trouble, and provide that person with an up-to-date list of emergency numbers to call should trouble be detected.	_____	<input type="checkbox"/>
7. Add heat tracing to process and protective system piping that might freeze.	_____	<input type="checkbox"/>
8. Check insulation on piping and structures to be certain it will protect them against the extreme cold temperatures.	_____	<input type="checkbox"/>
9. Where processes are shut down, drain piping and tanks to prevent freezing damage.	_____	<input type="checkbox"/>
10. Recheck the <i>Cold Weather</i> Precautions listed on this form.	_____	<input type="checkbox"/>
Add other items unique to your facility.		

### COLD WEATHER PRECAUTIONS

Unless proper precautions are taken, cold weather can cause problems. Buildings may be loaded beyond their design by accumulations of snow and ice. Fire protection equipment may freeze, leaving a major portion of the facility without protection. Prior to and during cold weather, the following precautions should be taken.

- A. General
  - 1. Plans should be made to remove snow from flat roofs or other structures which might collapse.
  - 2. All doors, windows, skylights, ventilators, and other openings should be weather-tight so they will not admit cold air that could cause sprinkler systems to freeze.
- B. Heating Systems
  - 1. To determine that the entire system is in proper operating condition, it should be examined and deficiencies corrected. Burners, boilers, and flues should be clean. Obstructions should be removed from all pipes, radiators, and unit heaters. Controls of heating equipment should be tested for proper operation.
  - 2. Where possible, an adequate reserve supply of fuel should be on hand at all times. Safe alternate energy sources should be investigated.
  - 3. Temperatures about 40°F (5°C) must be maintained at all times in buildings equipped with wet pipe sprinkler systems; in all dry pipe, pre-action, and deluge valve closets; and in all pump houses.
  - 4. Clearances should be maintained between heating system components and combustible floors, walls, partitions, platforms and stock.

**COLD WEATHER PRECAUTIONS (continued):**

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**C. Protective Systems**

Some of the following maintenance procedures involve valve operation or other impairments to protective systems. Proper procedures should be followed in all such cases (see OVERVIEW Section 1, Impairments To Protective Systems).

1. Plans should be made to promptly clear snow from access ways, control valves, hydrants, hose cabinets, smoke and heat vents, explosion relief vents, and other essential equipment to permit effective operations in the event of an emergency.
2. Wet pipe sprinkler systems in areas which are inadequately heated should be converted to dry pipe or pre-action systems.
3. Dry pipe sprinkler systems and preaction or deluge systems dry pilot lines should be inspected carefully to make sure that the piping is properly pitched for drainage. Any condensation that collects in low points in the piping should be removed. Excessive priming water should also be removed.
4. Sprinkler heads in the immediate vicinity of steam pipes, unit heaters, or other heat-producing appliances should be of the correct temperature rating.
5. Solutions in all anti-freeze sprinkler systems should be tested and anti-freeze added as necessary.
6. Any "shut-in-winter" valves controlling small unheated areas should be closed, tagged with Global Asset Protection Services cold weather shut-off tags, and properly drained. Consideration should be given to converting such systems to either a dry pipe or a pre-action system.
7. All wet standpipe systems with piping located in areas subject to freezing should be shut off, drained and tagged.
8. Connections to water motor gongs and fire department connections should be properly drained.

**D. Fire Protection Water Tanks**

1. Gravity tanks must not leak, since an accumulation of ice on trestles can cause the tank structure to collapse. The expansion joint and riser boxing should be in good condition.
2. The water temperature in the gravity tank should be checked frequently during cold weather and maintained at no less than 42T.
3. The tank heating system should be flushed and put in good working order.
4. The tank roof-hatch cover should fit tightly and be fastened.

**E. Hydrants and Underground Piping**

1. Hydrants and fire pump hose headers should be drained. Outlet hose valves must be left half open to prevent damage from freezing.
2. Hose should be properly drained and dried.
3. Packing on post indicator valves should not be leaking.
4. Sections of exposed piping should be drained or otherwise protected against freezing.
5. Valve and meter pits should be dry and frost-proof.

**F. Portable and Wheeled Fire Extinguishers located in cold areas should be suitable for such locations or installed in heated cabinets.**

**G. Automotive Fire Apparatus should be properly serviced for cold weather.**

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### EARTHQUAKE BUILDING INVENTORY

Bldg. Name/No. \_\_\_\_\_ Inventory By \_\_\_\_\_ Date \_\_\_\_\_  
Date of Construction \_\_\_\_\_ Design Bldg. Code \_\_\_\_\_ Code Adopted \_\_\_\_\_  
(Local, State, Nat'l) (Date)

Bldg. Use \_\_\_\_\_  
Drawings Available (Y/N) \_\_\_\_\_

Number of Stories \_\_\_\_\_ Height \_\_\_\_\_ Size \_\_\_\_\_  
Footprint

Shape \_\_\_\_\_  
(Comment horizontal and vertical shape — Regular vs irregular)

Provide freehand sketch and section on back of form. (Note adjacent buildings.)

**Construction**

Structural System \_\_\_\_\_  
(Describe or classify)

Roof Construction \_\_\_\_\_  
(Describe or classify)

Exterior Walls \_\_\_\_\_ Floors \_\_\_\_\_  
(Construction) (Construction)

Connections \_\_\_\_\_  
(Describe anchors for roof to wall, wall to floors or foundation)

Condition \_\_\_\_\_  
(Evaluate general condition of structure - Note prominent weakness)

Is bldg. on:  Level Ground  Sloping Ground  Adj to earthen Bank  
Is bldg. constructed on:  Rock  Natural Soils  Fill  Unknown

**Nonstructural**

Partitions \_\_\_\_\_ Ceilings \_\_\_\_\_  
(Type and Construction) (Type and Construction)

Windows \_\_\_\_\_  
(Fixed or Movable - Wood or Metal Frame)

Light Fixtures \_\_\_\_\_  
(Hanging - Are they secure)

Mechanical Equipment \_\_\_\_\_  
(Floor, wall or ceiling mounted - secure mount or anchor)

Professional structural and hazard analysis needed? (Y/N)

Comments \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

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**EARTHQUAKE PREPAREDNESS**

The establishment of an Earthquake Preparedness program must accept the premise that earthquakes occur without warning. There will be no "watch" or "warning" period as issued for other natural hazards such as hurricane, flood, winter storm or arctic freeze. Current technology does not allow for precise time and location forecasting of a damaging earthquake. Efforts for loss mitigation must entail a continuing program consisting of preparations subject to repetitive review, reevaluation and upgrading. Drills and practice must contemplate after the fact response to property damage, physical destruction, interruption of utility services, personal injury and possibly loss of life. AND: you will be left to your own resources for a nominal period of time.

The following checklist notes items which, if appropriately addressed, will enhance the potential for your business to fully recover from the effects of an earthquake.

**STRUCTURAL CONSIDERATIONS:**

ACTION	IMPLEMENTED	REVIEWED
1. Make a seismic hazard appraisal of buildings and structures. If in doubt of the seismic health of the facility consult a structural engineer.	_____	_____
2. Inspect signs, tanks, stacks and chimneys for deterioration and proper support.	_____	_____
3. Plan upgrade strengthening where necessary for 1. and 2. above.	_____	_____
4. Designate --"safe" shelter or assembly areas.	_____	_____
5. Designate --"safe" evacuation routes from all areas to assembly areas.	_____	_____

(Note: A minimum of two safe assembly areas and two evacuation routes should be established in case the primary area or route is inaccessible.)

**NON-STRUCTURAL BUILDING RELATED CONSIDERATIONS:**

ACTION	IMPLEMENTED	REVIEWED
1. Make an earthquake hazard/safety appraisal of buildings and operations. (Also identify or develop - Duck, Cover and Hold - locations along evacuation routes.)	_____	_____
2. Brace tall cabinets, shelves, tall machinery and equipment or other top heavy objects which could topple.	_____	_____
3. Brace and adequately support overhead mounted fixtures, drop ceilings, piping, heaters or other overhead devices.	_____	_____
4. Bolt down and restrain flammable fuel fired appliances and provide flexible connectors for fuel supply.	_____	_____
5. Provide frequent isolation valving for piping systems.	_____	_____
6. Provide safe independent alternate energy sources for vital equipment and services.	_____	_____
7. Provide auxiliary and backup equipment and energy sources for critical services such as communications and lighting.	_____	_____
8. Restrain and adequately support mainframe computers.	_____	_____
9. Safeguard vital records. (Include both physical and machine processing for update, storage and retrieval.)	_____	_____
10. Plan for continuation of Plant Security.	_____	_____
11. Consider that employees may remain on premises for up to 72 hours. Provide reasonable and adequate supplies of necessities.	_____	_____
12. Plan for Customer/Client/Supplier awareness and develop contingency plans for continued business operations. (include plans for alternate office facilities, financial procedures, data processing, communications and transportation.)	_____	_____

RESPONSE CONSIDERATIONS:			
	ACTION	IMPLEMENTED	REVIEWED
1.	MAKE A PLAN AND REVIEW IT ANNUALLY. <b>NOTE:</b> Earthquake aftershocks may occur-expect them -include the probability in your planning.	_____	_____
2.	Acquire necessary up-to-date educational and emergency information materials.	_____	_____
3.	Involve all level of personnel in information discussions and repetitive meetings, drills and practice sessions. Allow for the contingency of on-site customers, vendors or visitors.	_____	_____
4.	Assign two responsible people in each department, each shift, who can "TAKE CHARGE" of their group immediately. This will reassure all employees that the situation is under control and enhance prompt response actions.	_____	_____
5.	Assign specific duties and responsibilities such as accounting for personnel, checking for injuries, building damage assessment, checking for fire and fire hazards, leaking gas or flammable/hazardous liquids, safe equipment shutdown, shutting off fuel lines, disconnecting power, containing hazardous materials and evacuating the premises, as much as practical.	_____	_____
6.	Suitable prearrangements will be necessary for the care and handling of injured and handicapped persons.	_____	_____
7.	Establish a communications network employing self contained devices such as radio transceivers. Include reporting of conditions from on premises locations and off premises sites as practical to a central on site control point such as the designated 'safe shelter assembly area.' A bulletin board can be used to post situation reports of general interest regarding employee residence, specific landmarks, personal inquiries and general status notices.	_____	_____
8.	Establish an emergency transportation pool. Transportation beyond the immediate premises should not be attempted until accessibility is known. An inspection of the company properties will be necessary and mobile material handling equipment may need to be utilized on site.	_____	_____
9.	Establish contact with neighbors or other industrial mutual aid agreement participants.	_____	_____
10.	Establish contact with civil authorities such as police, fire, medical and emergency agencies to advise them of your situation and request or offer assistance as needed or available.	_____	_____

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### SUGGESTED FLOOD CHECKLIST

When preparing for a flood, a detailed checklist should be developed indicating the order in which processes are to be shut down and the facility secured. The length of time needed - expressed in hours or days - to accomplish these tasks should be determined in *advance* so that appropriate actions can be initiated at the proper time. Then, as each task is completed during either a *flood watch* or *flood warning*, check it off and move on to the next one.

ACTION	TIME NEEDED	DONE
1. Shut down processes safely, and drain open tanks of flammable or combustible liquids.	_____	<input type="checkbox"/>
2. Brace unsupported structural members at construction sites.	_____	<input type="checkbox"/>
3. Up-date important backup records, and move them to a location not vulnerable to flooding.	_____	<input type="checkbox"/>
4. Anchor yard items that can be moved by flood waters, such as trailers, lumber, or loose yard storage. Move stored materials inside if practical. Barricade critical outdoor equipment with sandbags to provide protection against floating debris.	_____	<input type="checkbox"/>
5. Assemble the following supplies and equipment at a central, secure location:		<input type="checkbox"/>
_____ Portable pumps and hose	_____ Mops and squeegees	
_____ Emergency lighting	_____ Tarpaulins	
_____ Lumber and nails	_____ Power and manual tools Shovels and axes	
_____ Sandbags		
6. Ensure that the emergency crew remaining on the premises has the following:		<input type="checkbox"/>
_____ Nonperishable food	_____ Two-way radios	
_____ First aid equipment	_____ Stored drinking water	
_____ Lighting		
7. Fill emergency generator and fire pump fuel tanks	_____	<input type="checkbox"/>
8. Inspect all fire protection equipment to be sure it is in service.	_____	<input type="checkbox"/>
9. Check travel brakes on movable cranes and bridges. Anchor them in accordance with the manufacturer's out-of-service instructions.	_____	<input type="checkbox"/>
10. Place sandbags at vulnerable building openings and around critical outdoor equipment. Divert water from critical areas such as holes in foundations, doorways, and sills.	_____	<input type="checkbox"/>
11. Move important machinery, stock, and reports to higher elevations. By knowing the past flooding history of the area, reasonably safe areas can be selected. If major equipment cannot be moved, coat vulnerable metal surfaces with grease.	_____	<input type="checkbox"/>
12. Shut off all flammable and combustible liquids and gases lines at their source to prevent the discharge of such liquids and gases from piping broken by floating debris. Support exposed piping properly.	_____	<input type="checkbox"/>
13. Make sure above and below ground tanks are properly anchored to prevent flotation. Fill empty tanks with water or product, and extend vent lines on active tanks above the anticipated maximum water level.	_____	<input type="checkbox"/>
14. Lash down portable containers of flammable or combustible liquids.	_____	<input type="checkbox"/>
15. Shut off electrical power at the main building disconnect when that building is in imminent danger of flooding.	_____	<input type="checkbox"/>

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## TYPICAL BOMB THREAT CHECKLIST WITH MILITARY ORDNANCE DISPOSAL CONTROL CENTERS

**INSTRUCTIONS: LISTEN, DO NOT INTERRUPT THE CALLER!**

Name of Operator \_\_\_\_\_ Time \_\_\_\_\_ Date \_\_\_\_\_

Caller's Identity

Sex: Male \_\_\_\_\_ Female \_\_\_\_\_ Approximate Age \_\_\_\_\_ Years \_\_\_\_\_

Origin of Call

\_\_\_\_\_ Local \_\_\_\_\_ Long Distance \_\_\_\_\_ Booth \_\_\_\_\_ Internal (from within Bldg.?) If internal, leave plug in board.

VOICE CHARACTERISTICS	SPEECH	LANGUAGE	ACCENT	MANNER	BACKGROUND NOISES
_____ Loud	_____ Fast	_____ Excellent	_____ Local	_____ Calm	_____ Office Mach.
_____ High Pitch	_____ Distinct	_____ Fair	_____ Foreign	_____ Rational	_____ Factory Mach.
_____ Raspy	_____ Stutter	_____ Foul	_____ Race	_____ Coherent	_____ Bedlam
_____ Intoxicated	_____ Slurred	_____ Good	_____ Not Local	_____ Deliberate	_____ Animals
_____ Soft	_____ Slow	_____ Poor	_____ Caucasian	_____ Righteous	_____ Quiet
_____ Deep	_____ Distorted	_____ Other	_____ Region	_____ Angry	_____ Mixed
_____ Pleasant	_____ Nasal	_____ _____	_____ Other	_____ Irrational	_____ Street Traffic
_____ Other	_____ Other	_____ _____	_____ _____	_____ Incoherent	_____ Airplanes
_____ _____	_____ _____	_____ _____	_____ _____	_____ Emotional	_____ Party Atmos.
_____ _____	_____ _____	_____ _____	_____ _____	_____ Laughing	_____ Trains
_____ _____	_____ _____	_____ _____	_____ _____	_____ Other	_____ Music
_____ _____	_____ _____	_____ _____	_____ _____	_____ _____	_____ Voices

**BOMB FACTS**

If caller seems agreeable to further conversation, ask questions like:

KEEP CALLER TALKING

WHEN WILL IT GO OFF? Certain Hour \_\_\_\_\_ Time Remaining \_\_\_\_\_

WHERE IS IT PLANTED? Building \_\_\_\_\_ Area \_\_\_\_\_

WHAT KIND OF BOMB? WHERE ARE YOU NOW? HOW DO YOU KNOW SO MUCH ABOUT THE BOMB? WHAT IS YOUR NAME AND ADDRESS? HOLD ON LINE WHILE YOU NOTIFY SUPERVISOR LISTED BELOW:

Did caller appear familiar with plant or building by his description of the bomb location?

Write out the message in its entirety and any other comments on reverse side.

**ACTION TO TAKE IMMEDIATELY AFTER CALL**

Notify following persons in order given:

NAME _____	PHONE NO. _____
NAME _____	PHONE NO. _____
NAME _____	PHONE NO. _____
NAME _____	PHONE NO. _____

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(over)  
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**Military Ordnance Disposal Control Centers**

**FIRST U.S. ARMY**

***Control Center***

542nd/549th ORD DET  
 Fort Meade, MD 20755  
*Telephone:* (301) 677-5182 or 677-5183

*Area of Responsibility:*

Maine, New Hampshire, Vermont, New York, Massachusetts  
 Connecticut, New Jersey, Pennsylvania, Delaware  
 Maryland, Ohio, Virginia, West Virginia, Kentucky  
 Rhode Island, and District of Columbia

**THIRD U.S. ARMY**

***Control Center***

547th ORD DET  
 Fort McPherson, GA 30330

*Telephone:*

Duty Hours: (404) 752-3004 or 752-3055  
 Non Duty Hours: (404) 752-3113

*Area of Responsibility:*

North Carolina, South Carolina, Georgia, Florida  
 Alabama, Mississippi and Tennessee

**FOURTH U.S. ARMY**

***Control Center***

546th ORD DET  
 Fort Sam Houston, Texas 78234

*Telephone:*

Duty Hours: (512) 221-4646 or 221-5308  
 Non Duty Hours: (512) 221-5500 or 221-2907

*Area of Responsibility:*

Texas, Louisiana, Arkansas, Oklahoma, New Mexico

**FIFTH U.S. ARMY**

***Control Center***

543rd ORD DET  
 Fort Leonard Wood, Missouri 65473

*Telephone:* (314) 368-3814 or 368-4313

*Area of Responsibility:*

North Dakota, South Dakota, Wyoming, Colorado  
 Kansas, Missouri, Iowa, Wisconsin, Michigan, Illinois  
 Indiana, Minnesota, and Nebraska

**SIXTH U.S. ARMY**

***Control Center***

548th ORD DET  
 Presidio of San Francisco, California 94129

*Telephone:* (415) 561-4203 or 561-4312

*Area of Responsibility:*

California, Washington, Oregon, Arizona, Nevada,  
 Idaho, Montana, Utah



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**SUGGESTED HURRICANE CHECKLIST**

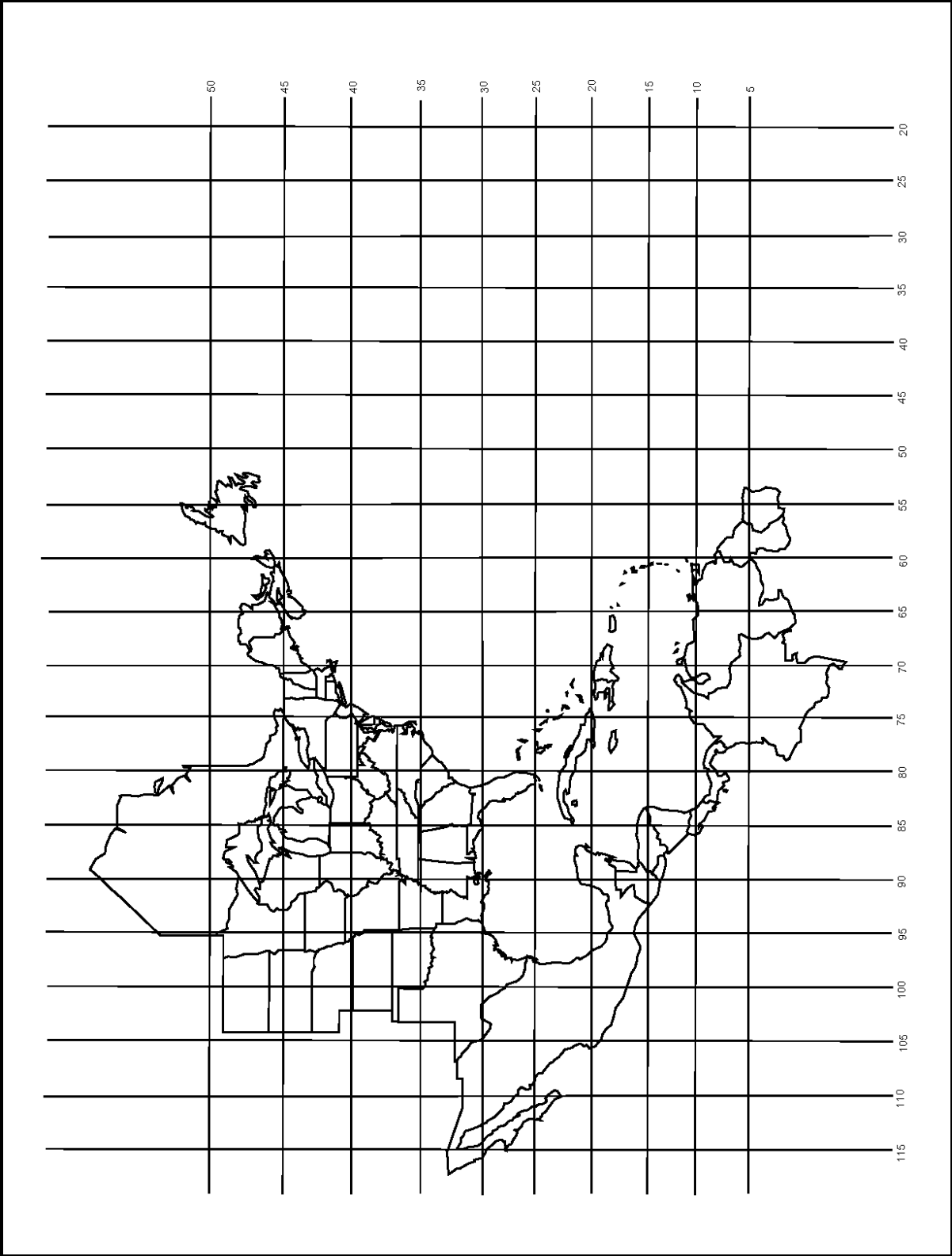
When planning for hurricanes, a detailed checklist should be developed indicating the order in which processes are to be shut down and the facility secured. The length of time needed — expressed in hours or days — to accomplish these tasks should be determined in advance so that appropriate actions can be initiated at the proper time. Then, as each task is completed during either a *hurricane watch* or *hurricane warning*, check it off and move on to the next one.

ACTION	TIME NEEDED	DONE
1. Shut down processes safely.	_____	<input type="checkbox"/>
2. Inspect roof edging strips, gutters, flashing, covering, and drains.	_____	<input type="checkbox"/>
3. Inspect sign and stack supports, guy wires, and anchorages.	_____	<input type="checkbox"/>
4. Check for weak door and window latches or hardware or for insecure panel fastenings. Expedite repairs.	_____	<input type="checkbox"/>
5. Protect vulnerable windows from flying debris.	_____	<input type="checkbox"/>
6. Brace unsupported structural members at construction sites.	_____	<input type="checkbox"/>
7. Protect important records from wind, debris, and rain.	_____	<input type="checkbox"/>
8. Up-date important backup records and move them to a location not vulnerable to the same incident.	_____	<input type="checkbox"/>
9. Fill aboveground tanks to capacity with product or water to minimize wind damage (see Flood Checklist for underground tanks).	_____	<input type="checkbox"/>
10. Anchor structures in the yard that can be moved by high winds, such as trailers, lumber, or any loose yard storage. Move stored materials inside where practical.	_____	<input type="checkbox"/>
11. Assemble the following supplies and equipment at a central, secure location:	_____	<input type="checkbox"/>
_____ Emergency lighting	_____ Caulking compound	
_____ Lumber and nails	_____ Tarpaulins	
_____ Tape for windows	_____ Power and manual tools	
_____ Sandbags	_____ Shovels and axes	
_____ Roofing paper	_____ Chain saws	
12. Ensure that the emergency crew remaining on the premises has the following:	_____	<input type="checkbox"/>
_____ Nonperishable food	_____ Two-way radios	
_____ First aid equipment	_____ Stored drinking water	
_____ Lighting		
13. Fill emergency generator and fire pump fuel tanks.	_____	<input type="checkbox"/>
14. Inspect all fire protection equipment to be sure it is in service.	_____	<input type="checkbox"/>
15. Take extraordinary measures to secure outdoor traveling cranes and bridges in accordance with manufacturers' instructions. Besides setting rail clamps, secure with wedges and cable anchors.	_____	<input type="checkbox"/>
16. Clean out drains and catch basins.	_____	<input type="checkbox"/>
17. Be sure to prepare the Flood Checklist as well as the Hurricane Checklist.	_____	<input type="checkbox"/>
Add other items unique to your facility.		

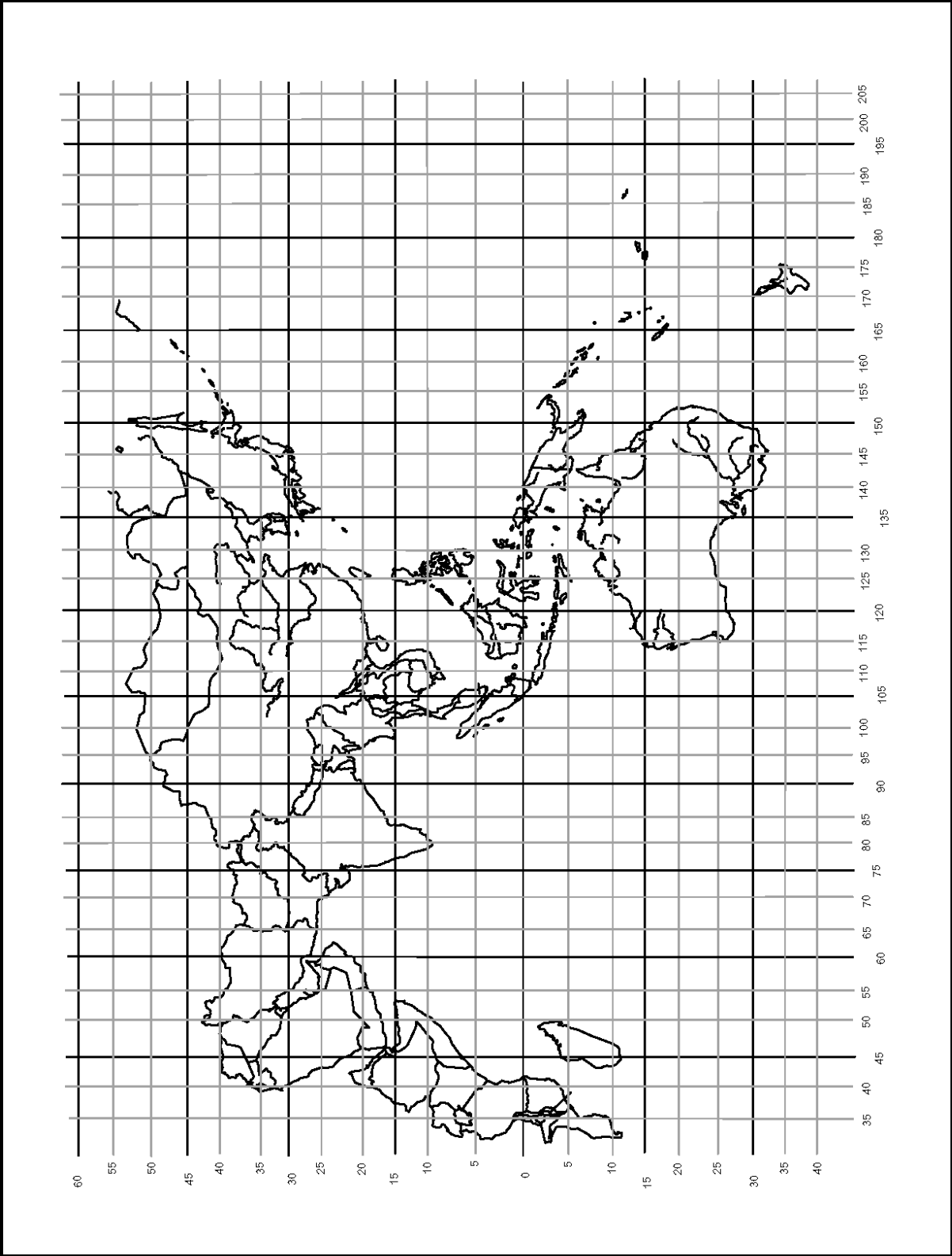
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## CHEMTREC GUIDELINES FOR RESPONDING TO CHEMICAL OR HAZARDOUS MATERIAL EMERGENCIES

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### FOR CHEMICAL EMERGENCY

Spill, Leak, Fire, Exposure, or Accident

**CALL CHEMTREC — DAY OR NIGHT**

**\*800-424-9300**

Toll-free in the continental U.S.

\*Add long distance access number if required

**483-7616 in District of Columbia**

For calls originating outside the  
 Continental U.S.:

**202-483-7616** –Washington, D.C., Collect

**ALL CALLS ARE RECORDED**

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### USER GUIDANCE

CHEMTREC can usually provide hazard information warnings and guidance when given only the NAME OF THE PRODUCT and the NATURE OF THE PROBLEM. For more detailed information and/or assistance, or if product is unknown, attempt to provide as much of the following additional information as possible:

- Name of caller and call back number
- Location of problem
- Shipper or manufacturer
- Container type
- Rail car or truck number
- Carrier name
- Consignee
- Local conditions

## CHEMTREC Information

### What It Is

CHEMTREC, the Chemical Transportation Emergency Center provides information and/or assistance to those involved in or responding to chemical or hazardous material emergencies. Established in 1971, it is a public service of the Chemical Manufacturers Association (formerly Manufacturing Chemists Association) in Washington, D.C.

CHEMTREC operates in two stages: First, on receipt of information regarding the name of a chemical, it provides immediate advice on the nature of the product and steps to be taken in handling the early stages of a problem. Second, CHEMTREC promptly contacts the shipper of the material involved for more detailed information and appropriate follow-up, including on-scene assistance when feasible.

While the Center's primary mission is to help in transportation incidents, it also provides support in chemical and hazardous materials emergencies in non-transportation situations.

CHEMTREC operates 24 hours a day, seven days a week to receive calls on phone numbers shown on the front panel of this folder. The number is widely circulated in professional literature distributed to emergency service personnel, carriers, the chemical industry, bulletins of government agencies, trade associations and others who may have need. It is not circulated in the public press. The public need is best served through the emergency services.

CHEMTREC is not a reporting center. The Department of Transportation handles this function. CHEMTREC should be called only in those cases where assistance is needed.

CHEMTREC, in its years of operation, unfortunately has received many calls that were not pertinent to emergencies. These calls often interfere with the handling of legitimate emergencies. It is vital that callers understand CHEMTREC is neither intended nor equipped to function as a general information source.

### Mode of Operation

Participating companies are requested to include the following on their shipping documents: "For Chemical Emergency — Spill, Leak, Fire, Exposure, or Accident, Call CHEMTREC 800-424-9300 day or night."

An emergency reported to CHEMTREC is received by the Communicator on duty. Recording details in writing, or on a video-screen, and by tape recorder, they question the caller to determine as much essential information on the problem as possible. This enables them as a first step, to provide the best available information on the chemical(s) reported to be involved, thereby giving specific indication of hazards, what to do, or what not to do in case of spills, fire or exposure.

Having advised the caller, the Communicator proceeds immediately to notify the shipper by phone or via electronic transmission. The known particulars of the emergency are relayed, and responsibility for further guidance — including dispatching personnel to the scene, or whatever seems warranted — passes to the shipper.

CHEMTREC Communicators are chosen for their ability to remain calm under emergency situations. To preclude unfounded personal speculation regarding a reported emergency, they are under instructions to abide strictly by the information provided for their use by technical experts employed by the industry.

The second stage of assistance becomes more difficult where the shipper is unknown. However, the Communicator has other resources. For example, on problems involving radioactive materials, CHEMTREC can call on the U.S. Department of Energy.

Mutual aid programs exist for some products. Here one producer will service the field emergencies involving another producer's product. Initial referral may be in accordance with the applicable mutual aid plan, rather than directly to the shipper. Arrangements of this sort are established on chlorine through the Chlorine Institute and on pesticides through the National Agricultural Chemicals Association.

The former has CHLOREP, the Chlorine Emergency Plan, in which the nearest producer responds to a problem. NACA has a Pesticide Safety Team Network (PSTN) of some 40 emergency teams distributed throughout the country. In addition, there are mutual assistance programs for other products, including vinyl chloride and hydrogen cyanide. CHEMTREC serves as the communication link for these programs.

CHEMTREC truly serves as the communication point for the entire emergency response system of the private sector and helps support that of the public sector. Many companies in the chemical and other industries have their own well-organized national response capabilities. The chemical industry is constantly working to expand this capability to assist others in planning such capabilities.

Identification of product and shipper is important to minimize time needed to provide necessary information and assistance. Shipping papers are carried by truck drivers and in the engine or caboose of trains. Car and truck numbers and carrier names can be useful in tracing unknown cargoes.

### **Relationship to Government**

While CHEMTREC is in the private sector, its capabilities have been recognized for many years by the Department of Transportation, and a close and continuing relationship is maintained between CHEMTREC and the Department. More recently, formal acknowledgement of this arrangement was signed by DOT and CMA. Through the U.S. Coast Guard's National Response Center, the DOT is notified of significant incidents affecting personnel or the environment. The usual day-to-day incidents are not reported. Working closely together, the capabilities of each system will be enhanced.

### **Background**

CMA is a trade association of chemical manufacturers, large and small, representing more than 90 percent of the production capacity for basic industrial chemicals in the United States and Canada. It has long been active in programs to improve the safety of chemical shipping containers, both package and bulk units, thereby minimizing failures and leakage of contents under extraordinary stress. Such efforts continued unabated.

Nevertheless, despite precautions taken, train derailments, truck upsets and collisions and barge accidents do happen. Such emergencies deserve to be handled as well as possible to minimize harmful effects on life and property.

Emergency services — fire and police — normally are well-prepared to cope with common materials, including certain flammables such as fuel oil and gasoline. Too often they are at a disadvantage when chemicals are involved, especially since "what should be done" and "what should not be done" in the early stages may bear heavily on the seriousness of the incident. They need accurate, clearly understandable information to help them act with proper precautions.

The concept of CHEMTREC was first explored by the Chemical Manufacturers Association in the mid 1960s following some major derailments. Officials of concerned federal departments approached CMA to determine what the industry could do to provide information to emergency services and carriers. After thorough consideration, the CHEMTREC concept was recommended and approved by CMA's Board of Directors in June 1970. The continuous and expanding operations since that time have confirmed the validity of the concept.

### **Other Associations**

CMA and CHEMTREC coordinate their programs with many other trade associations and professional groups. The Bureau of Explosives of the Association of American Railroads is involved in many rail incidents. Members of the American Trucking Associations and National Tank Truck Carriers are also major users of CHEMTREC. Groups representing manufacturers of other hazardous materials work with CHEMTREC in providing information in emergencies. This, and cooperation with emergency services, is essential in maintaining an effective program.

#### **For More Information**

Questions regarding CHEMTREC should be sent to: Director, CHEMTREC,  
c/o CMA, 2501 M Street, N.W., Washington, D.C. 20037. Telephone 202-887-1255.