



Cyber & Technology: AXA XL breach response providers



As a part of your AXA XL Cyber & Technology policy, we've identified and negotiated preferred rates for incident response services from best-in-class providers that have demonstrated consistent excellence in cyber incident response and data privacy. Our broad network of providers allows flexibility to choose those that best suit your organization and the event.

We invite you to leverage AXA XL's deep bench of expertise in cyber incident response for recommendations on providers, the types of prevention and recovery services that can benefit your organization and put you in contact with experts and specialists that can further assist you on a proactive basis or in the heat of an incident.

If you'd like to learn more about these services, including proactive services, and our preferred providers, please contact [Gwenn Cujdik](#). For actual or suspected incidents, contact our Cyber Incident Response hotline at 855-566-4724 for immediate assistance.

Cyber Incident Response / Breach Counsel

These law firms possess exceptional expertise in cybersecurity incident/crisis response and data privacy, including vast knowledge of applicable state, regulatory, federal, international, and contractual laws.

BakerHostetler	Dolden Wallace Folick LLP	Mullen Coughlin LLC
Ballard Spahr LLP	Fasken LLP	Norton Rose Fulbright
Borden Ladner Gervais LLP	Freeman Mathis & Gary	Polsinelli
Cipriani & Werner, P.C.	Holland & Knight	Shook, Hardy & Bacon LLP
Constangy, Brooks, Smith & Prophete, LLP	Hunton Andrews Kurth LLP	Wilson Elser
	McDonald Hopkins LLC	

International Consulting Counsel

These law firms collaborate with the above incident response/breach counsel law firms to provide specific jurisdictional advice outside of US and Canada.

Clyde & Co. LLP	Kennedys Law LLP	Norton Rose Fulbright
DAC Beachcroft LLP	Mullen Coughlin LLC	Pinsent Masons LLP

Digital Forensic & Incident Response Firms

These investigators are specially trained to address many vital tasks related to the forensic investigation and cyber incident response. Digital Forensic & Incident Response Firms assist clients with investigation of the full nature and scope of an event to assist in meeting any potential obligations (both internal and external to the organization), containment and remediation, restoration, threat hunting, and threat intelligence.

Ankura	Enduir	PNG Cyber, LLC
Arete Advisors	IronGate	Redpoint Cybersecurity
Booz Allen	Kivu	SecureWorks
Charles River Associates	KPMG LLP	S-RM Intelligence and Risk Consulting
CrowdStrike	Kroll	Stroz Friedberg Inc.
Cybereason	Mandiant	Sylint
CYPFER	MoxFive	Palo Alto Unit 42

Notification, Printing & Call Center

Often when notification of an event is required the work needed to effectuate the notice in a timely manner and handle the follow up may exceed a company's internal capabilities or expertise. These vendors assist with services such as mailing and printing or emailing notifications to individuals and entities, staffing and training call center services with the assistance of the Breach Coach to respond to inquiries by the notice population, and supplying credit monitoring/identity monitoring/identity restoration services to the impacted population. Note, AXA XL requires proposals from at least three providers for approval of services.

Epiq	IDX	TransUnion
Experian	Kroll	



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XL Insurance

Credit Monitoring / Identity Protection & Restoration

These experts provide Credit Monitoring/Identity Protection and Restoration Services.

Epiq

IDX

TransUnion

Experian

Kroll

Public Relations

While a Breach Coach is skilled in crisis communications, an event may have significant media attention or other factors (internal and/or external to a company) that warrant or require additional support from a public relations firm. These vendors have specialized training in dealing with crisis communications related to cyber security events and significant knowledge of the cyber media industry (mainstream media, blogs, and social media platforms).

Edelman

FTI Consulting, Inc.

FleishmanHillard

Kroll

Data Recovery / Restoration & Remediation

These vendors are IT infrastructure and security consulting companies that assist companies in remediating/containing an event and restoring data and systems following an event – on-site and/or remotely. In addition to overall expertise in IT infrastructure and security consulting these specialists also have specialized training in assisting our clients in rebuilding after a ransomware attack and other common, but incredibly complex, data/cyber security events. These specialists work in collaboration with the Digital Forensic & Incident Response and client teams.

Ankura

CYPFER

MoxFive

Arete Advisors

Enduir

Redpoint Cybersecurity

Booz Allen

Fenix24

SecureWorks

Charles River Associates

Kivu

Stroz Friedberg Inc.

Coveware, Inc.

Kroll

Palo Alto Unit 42

Cyber Extortion Experts

These experts specialize in communications and negotiations with threat actors in relation to a cyber extortion event. These experts also assist in compliance checks and with facilitation of a ransom payment, should that become necessary.

Ankura

Coveware, Inc.

Redpoint Cybersecurity

Arete Advisors

CyberSteward

SecureWorks

Booz Allen

DigitalMint

S-RM Intelligence and Risk Consulting

Charles River Associates

Kivu

Palo Alto Unit 42

Data Review and Data Mining Experts

These e-discovery experts have specialized training, staffing, and proprietary tools to review large data sets of information programmatically and manually in a compliant, efficient and timely manner. Note, AXA XL requires proposals from at least three providers for approval of services.

Ankura

Consilio LLC

Integreon, Inc.

Arete Advisors

Dauntless Discovery

Kivu

Booz Allen

Epiq

Kroll

Charles River Associates

HaystackID

Moxfive