

Dawn Dinkins, Chief Operating Officer and Global Head of Claims, Reinsurance, AXA XL

Dawn has served as Chief Operating Officer for the Reinsurance Division of AXA XL since 2017 & assumed the role of Global Head of Reinsurance Claims in 2019. She is also an AXA XL Partner.

Dawn is primarily responsible for leadership of Global Reinsurance Claims, Operations and IT. Additional responsibilities include partnering with reinsurance business leaders and contributing to the development and execution of business strategy.

Dawn has over 30 years of Reinsurance and Insurance experience, with more than 20 years in Reinsurance claims. She has been with AXA XL for over 25 years and prior to the COO role served as the Head of Claims for the North America region of AXA XL Re. Her experience includes 7 years of handling insurance claims at primary companies. She contributed to setting the industry claim standards for ACORD e-commerce messages and was named to Business Insurance Women to Watch list in 2009.

Dawn holds a BA from SUNY New Paltz and holds the CPCU, RPLU, ARe and AMIM designations. She is a member of the Reinsurance Association of America and Professional Liability Underwriting Society.